# Strategic Management & the Entrepreneur

#### Essentials of Entrepreneurship & Small Business Management

(section 2: Building the Business Plan: Beginning Considerations)

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## Key words:

- Strategic management
- Mission
- · Goals & objectives
- · Competitive advantage
- · SWOT

#### Overview:

- Why competitive advantage
- Create a strategic plan
- Meaningful mission statement
- · Company's SWOT
- Meaningful goals and objectives
- Strategic alternatives

## Technological Change

85=15!?



# Why Strategic Management?



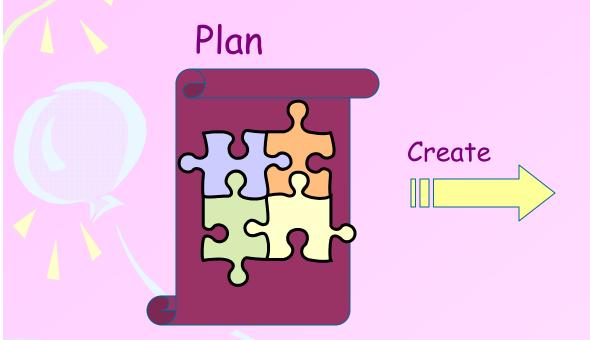


Strategic Management involves developing a game plan to guide a company as it strives to accomplish its mission, goals, and objectives, and to keep it on its desired course.

## Competitive Advantages:



Aggregation of factors that sets a company apart from its competitors and gives it a unique position in the market.





Potential Customers

# Small business's Strategic management Procedure

- Use a short planning
- Be informal
- Encourage the participation of employees
- Do not begin with setting objectives
- Focus on strategic thinking

### Strategic Management Process

- 1. Develop a clear vision and translate it into a meaningful mission statement
- 2. Define the firm's core competencies and the market segment
- 3. Assess the company's strengths and weaknesses
- 4. Investigate environment opportunities and threats

### Strategic Management Process

- 5. Identify the key factors for success in the business
- 6. Analyze the competition
- 7. Create company goals and objectives
- 8. Formulate strategic options
- 9. Translate strategic plan into action plans
- 10. Establish accurate controls

### 1. Develop a clear vision ...

- Vision
- Mission
- · Elements of a mission statement
- · To write a powerful mission

### Vision

- Is based on value
- Values are like organizational DNA
- Tell people how to act
- The picture that leaps into your mind when you close your eyes and dreams about what you want your organization to become.



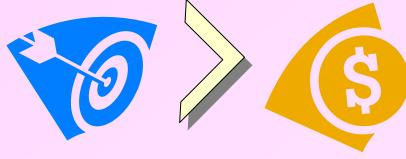
### Vision

Respect for the individual and innovation to creating satisfied customers



Marketing the world a better place

Entrepreneurs:



### mission

· What business am I in?

Why we are here?Where we are going?

· Why an organization is, why it exists?

### Elements of a Mission Statement

- Basic beliefs and values
- Target customers
- Basic products and services
- Better satisfy
- · Constitutes value
- Competitive advantages
- Market segments
- Key stakeholders



# To write a powerful mission statement

- Keep it short
- · Keep it simple
- · Get everyone involved
- Keep it current
- · Reflects the values
- Best effort
- Reflects a concern for the future
- Positive and upbeat
- · Other company's mission statement
- · Use it



# 2. Define the firm's core competencies ...

- · Core competencies
- · Creating your companies' Core competencies
- Market segmentation
- Positioning

# Core competencies

A unique set of capabilities that a company develops in key operational areas that allow it to vault past competitors.

small company



large company

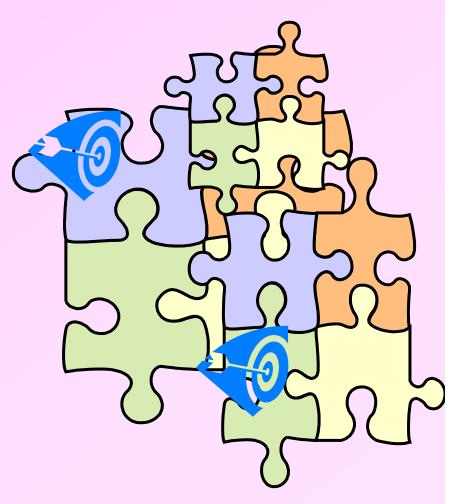
# Creating your companies' Core competencies

- · Customers
- Customers' characteristics
- Buying our goods
- Increase or decrease purchases
- Competitors



# Market segmentation

Carving up the mass market into smaller, more homogeneous units and then attacking each segment with a specific marking strategy.



# Positioning

Influencing customers' perceptions to create the desired image for the business and its goods and services.

# 3. Assess the company's strengths and weaknesses

Strengths

Weaknesses

# 4. Investigate environment opportunities and threats

Opportunities

Threats

# 5. Identify the key factors for success in the business

#### Key success factors:

- Market share
- Price competitiveness
- Financial strength
- Product quality
- Customer loyalty

## 6. Analyze the competition

Competitor analysis

Competitive profile matrix

## Competitor analysis

#### Update your knowledge of competitors:

- Major competitors
- Cost structure
- New competitors
- Competitors' key strategies
- Strengths and weaknesses
- Customers view



## Competitor analysis

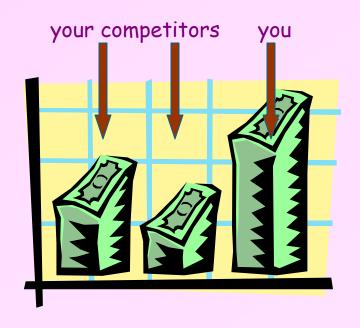
Update your knowledge of competitors (using-low cost methods):

- Read trade publications
- Ask customers & suppliers
- Talk to employees
- Attend trade shows
- Buy their products
- WWW



### Competitive profile matrix

A tools that allows a business owner to evaluate his company against major competitors on the key success factor for that market.



# 7. Create company goals and objectives

- Targets importance
- · Goals
- Objectives



# Targets importance



### Goals

• The broad, long range attributes that a business seeks to accomplish; they tend to be general and sometimes even abstract.

## Objectives

- Specific
- · Measurable
- · Attainable
- Realistic & Challenging
- · Timely
- · Written down

## 8. Formulate strategic options

- Strategy
- Competitive strategy:
  - » Cost leadership
  - » Differentiation
  - » Focus

## Strategy

 A road map of the tactics and actions an entrepreneur draws up to fulfill the firm's mission, goals, and objectives.

# Cost leadership

• A strategy in which a company strives to be the lowest-cost producer relative to its competitors in the industry.

### Differentiation

A strategy in which a company seeks to build customer loyalty by positioning its goods or services in a unique or different fashion.

### Focus

A strategy in which a company selects one (or more) segments of a market, identifies their special needs, wants, and interest, and offers them a good or service designed to excel in meeting those needs, wants, and interest.

# 9. Translate strategic plan into action plans

- Purpose
- Scope
- · Contribution
- Resource requirement
- Timing



### 10. Establish accurate controls

### Conclusion

- Why competitive advantage
- Create a strategic plan
- Meaningful mission statement
- Company's SWOT
- Meaningful goals and objectives
- Strategic alternatives

# Thanks for your attention